

Arrangements for obtaining the views of staff and students on the determination and periodic review of the educational character and mission of the College and the oversight of its activities

The College feels that regularly obtaining the views of its staff and students is instrumental in improving its performance and achieving and maintaining the highest possible standards in its core activities. This is achieved in a number of ways: -

Students

- ❖ FE and HE Student Induction Survey
- ❖ FE and HE On-course Survey
- ❖ HE National Student Survey
- ❖ Gloucester On-line Pupil Survey
- ❖ Support Services Survey
- ❖ SFA Student Survey
- ❖ SFA Employer Survey
- ❖ Internal Employer Survey

The results of all student surveys are reviewed by the College Executive and specific surveys by the Quality, Enhancement and Standards Committee. Action plans are put on place and monitored. Students are kept informed of outcomes.

- ❖ Student/Governor/Executive Liaison Meetings-held regularly with Executive response to students on any points that are raised.
- ❖ Student Union Minutes to College Executive and Quality, Enhancement and Standards Committee. Executive response to Committee and attendance where necessary.
- ❖ Student membership of Corporation and various committees.
- ❖ College complaints process

Staff

- ❖ Principals Briefings-take place once per term providing information to all staff on current position of College and developments.
- ❖ Departmental Meetings with Principal-held to gather views and ideas from all staff.
- ❖ Staff Survey (every 2 years) Review whether should be managed by external source
- ❖ Staff Forum Committee
- ❖ Staff membership of Corporation and various committees

Agreed by FGPC June 2017